

# DCRM & Power Platform Expert

## OBJECTIVE

To give my best in my professional pursuit for the overall benefit and growth of the company that I serve by facing the challenges. I will show my caliber and gain some experience.

- I worked on the web part and extension project as well as MS-PowerApps and PowerBI in SharePoint Modern Page Using React js in SharePoint Framework.
- Worked on various projects simultaneity.
- Looking for a team Where can learn some new technologies.

## PROFESSIONAL SKILLS:

- Experienced with Power Platform
- Azure Fundamentals
- Custom PLUGIN
- Logic Apps
- Model-driven & Canvas App
- Workflow
- DCRM
- Power Automate
- SharePoint
- PowerBI
- Data Analytics
- Entity Framework

## LICENSES & CERTIFICATIONS

- PL -200 - Power Platform Functional Fundamentals
- PL-600- Power Platform Solution Architect



## CORE COMPETENCIES

- 6+ years of working experience in PowerApps and Dynamics 365 Platform Development
- Experienced in making Model-driven & Canvas Apps with PowerApps
- Experienced in working with Power Automate and using this in combination with Power Apps and Dynamics 365
- Have worked upon Dynamics 365 Sales module and model-driven apps
- Experienced in writing basic JavaScript in MS CRM
- Worked in the development and implementation of Microsoft SharePoint Online, SharePoint2013/2016 application
- SharePoint Online and on-prem site development
- Having experience in designing and developing Workflow using Microsoft Flow, SharePoint Designer and Visual Studio.
- Microsoft Flow (Power Alternate)/Power Apps Development

## EXPERIENCE & PROJECTS

**Currently working at MoreYeahs IT Technologies Pvt Ltd**

**Role:** DCRM & Power Platform Consultant & Developer

### 1. Project: JB Hunt USD

**Description:**

Implement voice call, chat and Sms in MSD365 Crm USD and also implemented click to dial, screen pop with the configuration of various activities

### 2. Project: Migration

**Description:**

Did the number of migration from legacy system Parature to DCRM of contact, users, reports, workflows etc with required customization in DCRM

### 3. Project: Essence Properties

**Description:**

The client provide a fully furnished apartment to their end client but they had not any system to manage their customers and apartment and its appliances details after understanding their issue we started implementing Dcrm for them Project is Township and one township can have multiple apartments using this concept we had created a Project entity with 1:n apartment entity and as they provide furnished apartments so we had associated Product entity with Custom attributes with Apartment entity. Adx portal is for their Apartment owner to check their specific Apartment details, access documents, products and log a case with their Products in case of any issues.

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## TECHNICAL COMPETENCIES

- Worked on Powerapp for travel request & connected with Dynamics 365 as backend.
- Worked on app and crud with SharePoint list.
- Displayed invoice detail with multiple lists in Powerapp.
- Worked on Powerapp view with SharePoint document library, Updated the UI, View and Edit functionality from Teams, Fields.
- Worked on Powerapp for assigning job.
- Scheduled Automatic refresh and scheduling refresh in power bi service.
- Wrote calculated columns, Measures query's in power bi desktop to show good data analysis techniques..
- Worked on all kind of reports such as Yearly, Quarterly, Monthly, and Daily.
- SQL Server integration with Powerbi
- Created MS Flow for several projects

## OTHER SKILLS

- Excellent written & oral communication
- Functional Consultant
- Excellent understanding of Project Architecture plan
- Agile methodologies
- Experience with Project management tools - Jira, Asana, Freedcamp

## DECLARATION

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

## 4. Project: Apxn

### Description:

This Client sells Land to their customers and was using agile CRM, WordPress and Sharepoint for managing its Business. They were using Sharepoint list of managing their Products/land and a nightly console job was syncing the products from SharePoint to WordPress on a daily basis as this console job was failing a lot we had to remove it with connector sky which allowed us to sync the data between Dcrm and WordPress and SharePoint list was replaced by Product entity, whenever a new customer gets registered on WordPress it also gets created in DCRM contact entity, once the customer gets created their sales team takes it from there and create lead, opportunity etc for it.

## 5. Project: t-Mobile

### Description:

Developed Solution to move all the data of contacts, accounts, cases articles and other entities from Parature to MS D365 CRM.

- Created a custom solution to move data and files.
- Done customizations and integration for various entities.
- Created Plug-ins, Custom workflows, routing rules, Dashboards, Security roles, Configuration and Portals.
- Successfully migrated data from Parature to CRM.